



HOW TO APPLY FOR YOUR

# ELECTRIC VEHICLE CHARGER REBATE

Please carefully read the information below, then complete the **Rebate Request Form**.

## Rebate Overview:

- Up to \$400 rebate for installation of qualifying electric vehicle charger.
- The charger must be UL-certified Level 2, located on the customer's premises, within KEYS' service territory receiving retail electric service from KEYS.
- Application along with any required supporting documentation, must be received by KEYS within 90 days of the purchase date.
- Installation must meet all applicable regulations including but not limited to the National Electrical Code (NEC).
- See below policy for complete details.

## Electric Vehicle Charger Rebate Policy:

### Section 1. Overview

This rebate is intended to encourage single family residential, multi-family residential, and commercial customers who install an approved Level 2 electric vehicle charger to register the charger with KEYS.

### Section 2. Program Eligibility Criteria and Requirements

The following criteria and requirements must be met for a customer to be deemed eligible for a rebate.

#### 2.01. Eligible Participants

- The rebate is available to all single-family residential, multi-family residential, and commercial customers that purchase and install a qualifying Level 2 electric vehicle charger.
- The qualifying electric vehicle charger must be located on the customer's premises, within KEYS' service territory, receiving retail electric service from KEYS.

#### 2.02. Qualifying Electric Vehicle Chargers, Rebate Amounts, Customer Rebate Limits:

- The following provides the electric vehicle chargers that qualify for the rebate; the rebate amount; and the limit of rebates per customer.
  - UL-certified Level 2 charger installed on the customer's premises ("Qualifying Charger")
  - Rebate Amount(s):
    - Base Rebate:
      - \$350.00/charger for qualified UL-certified Level 2 Electric Vehicle Charger
    - Efficiency Rebate (must qualify for the Base Rebate in order to receive an Efficiency Rebate):
      - \$50.00/charger for an ENERGY STAR® certified charging station
  - Rebate Limitations:
    - Total rebate amount (base + efficiency) is limited to total cost paid for charger and installation, as documented with the proof of purchase submitted.
    - Single-family residential and commercial accounts:
      - Up to two base rebates and two efficiency rebates every five years per account.
    - Multi-family residential common area accounts associated with a property containing:
      - Two to ten residential units associated with the common area account are eligible for one base rebate and one efficiency rebate per year.
      - More than ten residential units associated with the common area account are eligible for base rebates and efficiency rebates equivalent to the lesser of ten or ten percent of the total number of units.

The total number of base rebates and efficiency rebates issued within a five-year period shall not exceed the total number of units associated with any common area account.



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## Electric Vehicle Charger Rebate Policy – *continued*

### 2.02.1 Application

- The application along with any required supporting documentation, as required by KEYS in its sole discretion, must be received by KEYS within 90 days of the purchase date.
- The application must include:
  - Proof of purchase with a description of the item, purchase date and price paid.
    - For the Efficiency Rebate: include documentation that Qualifying Charger is ENERGY STAR® certified.
  - Proof of Installation
    - A Contractor invoice (if not self-installed); or
    - A photo of installed EV charger and charger serial number (if self-installed)
    - Note: KEYS at its sole discretion may conduct a random onsite verification of installed/purchased items prior to issuing the rebate. The customer grants KEYS the right to enter upon the customer's property to verify the installation.
  - For multi-family residential customers: proof that installation is allowed on the property (e.g. homeowner's/condominium association bylaws, approval by property manager/condominium association)
  - For renters: proof that installation is allowed on the property (approval by property owner)

### 2.03. Additional Terms; Rebate Credit

- KEYS reserves the right to:
  - Refuse or withhold payment of any rebate as a result of deficiencies associated with the application, installation, or documentation; or due to the recipient's failure to fulfill the terms and conditions in this document, alter or terminate the rebate program at any time.
  - All rebates are subject to funding availability. KEYS may cancel a rebate at any time prior to payment, without notice, due to lack of available funds.
  - Rebates may take up to four weeks to process.
  - Rebates will be applied to the Customer's electric account. In the event that a qualifying customer is in default of any payment obligation to KEYS, KEYS may, in its sole discretion, apply the rebate as a credit against such default amounts.

### 2.04. Limit of Liability; Indemnification

- Customer hereby agrees to indemnify, defend, and hold harmless KEYS, its subsidiaries or affiliates, and their respective employees, officers, and directors, from and against any and all liability, loss, damage, cost, or expense, including attorney's fees, that may be caused by, due to, occasioned by, or otherwise arise out of the installation, operation, or use of a Qualifying Charger.
- Customer acknowledges and agrees that in no event shall any statement, representation, or lack thereof, either express or implied, by KEYS, relieve the Customer of exclusive responsibility for the Customer's system. Specifically, KEYS' approval of the rebate application, payment of the rebate, or any KEYS inspection of the qualifying electric vehicle charger shall not be construed as confirming or endorsing the system design or its operating or maintenance procedures nor as a warranty or guarantee as to the legality, safety, reliability, or durability of the Qualifying Charger.

### 2.05. Renewable Energy Credits; Green Attributes

- By participating in this program, customer agrees that KEYS shall have the sole right to obtain and retain ownership of, and to qualify for and receive the full benefit of, any and all existing and future credits, certificates, benefits, environmental attributes, emissions reductions, offsets and/or allowances, however entitled, attributable to the purchase, installation and/or operation of the qualifying equipment.



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## Customer Information:

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Account #: \_\_\_\_\_

Address of EV Charger  
(if different from above): \_\_\_\_\_

## Electric Vehicle Charger Information:

Date Purchased: \_\_\_\_\_

Date Installed: \_\_\_\_\_

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

## Requested Rebate (check all that apply):

- ☐ \$350.00 - Base Rebate: UL-certified Level 2 Electric Vehicle Charger
- ☐ \$50.00 - Efficiency Rebate: ENERGY STAR® certified charging station

*I hereby certify that the requirements of KEYS' Electric Vehicle Charger Rebate Policy and the requirements above have been met, that the equipment listed above is installed at the address listed and, if requested, I will allow a representative of KEYS to physically inspect the installation. By participating in this program, I agree that KEYS shall have the sole right to obtain and retain ownership of and to qualify for and receive the full benefit of, any and all existing and future credits, certificates, benefits, environmental attributes, emission and reductions, offsets and/or allowances, however entitled, attributable to the installation and/or operation of the qualifying equipment.*

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Services Representative Signature: \_\_\_\_\_ \$ \_\_\_\_\_ Date: \_\_\_\_\_  
(Dollar Amount Approved)

Customer Services Supervisor/Approval: \_\_\_\_\_ Date: \_\_\_\_\_

### Send Rebate Requests to:

Keys Energy Services  
1001 James Street  
Key West, FL 33040  
Email: [web.accounts@Keysenergy.com](mailto:web.accounts@Keysenergy.com)

### For Questions Contact:

Customer Service @ (305) 295-1080